# Key Terms

* **Epic**: A major feature or functionality focused on citizen engagement, too large to complete in one development sprint.
* **Story**: A smaller component of an Epic, representing a tangible task with measurable output.
* **Story Point**: A unit of effort to estimate the complexity or time required for a task (based on Fibonacci scale).

# Effort Scale

* Very Easy
* Easy
* Moderate
* Difficult

# Sprint 1: (5 Days)

**Epic**: Citizen Data Integration

* **Story**: Collect citizen interaction data *2*
* **Story**: Load structured data into Citizen AI *1*

**Epic**: Data Quality Enhancement

* **Story**: Address missing citizen input fields *3*
* **Story**: Encode categorical citizen responses *2*

**Total Story Points (Sprint 1)**: **8**

# Sprint 2: (5 Days)

**Epic**: Intelligent Service Recommendation

* **Story**: Build predictive engagement models *5*
* **Story**: Test model accuracy with citizen feedback *3*

**Epic**: AI Interface Deployment

* **Story**: Create responsive web pages for citizen interaction *3*
* **Story**: Deploy via Citizen AI Flask backend *5*

**Total Story Points (Sprint 2)**: **16**

* **Summary**
* **Total Story Points**: 24

# • Number of Sprints: 2

* **Platform Velocity**: 12 Story Points per Sprint
* This velocity helps estimate how quickly new features in the Citizen AI platform can be planned and rolled out to enhance civic engagement.

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